



Excellence in Restorative Dentistry

*We have had many requests asking what our **office financial policies** are with regards to insurance and the extension of credit. Since everyone likes to know where they stand financially, we have devised a few options that have made us successful in rendering the care of treatment to each of our patients. They are as follows:*

- 1) Payment for dental services are **expected** at the time treatment is rendered.*
- 2) Forms of payment accepted are Visa, Mastercard, Discover, American Express, debit cards, & personal checks and cash.*
- 3) Individual financial concerns must be arranged prior to day of treatment with our financial administrator.*

If you have dental insurance:

- 1) We will bill your insurance as a courtesy for the full treatment rendered on that day.*
- 2) We ask that you assign your insurance benefit to our office and we will credit your account with the insurance benefit amount paid by your insurance company.*
- 3) Prior to each dental visit, we will notify each patient of any deductibles or copayments for that days scheduled procedure(s). We expect our patients to make this payment at the time services are rendered unless financial arrangements have been made with our financial administrator.*
- 4) Patients should realize that professional services are rendered to a person, and not to an insurance company. We cannot render service on the assumption that the charges will be paid by an insurance company. Remember, your employer chose your dental plan & assigned all waiting periods and any exclusions that exist, **not** the dentist office. We will help in every way we can in filing your claims and providing the necessary information to the insurance carrier to aid in their processing of each dental claim. We ask that each patient come prepared with all insurance data to help in our ability to provide complete service to each patient who is seen.*

Our office welcomes all questions regarding care provided or financial concerns. We are here to help you maintain a healthy and happy smile for a lifetime!

Sincerely,

David M. Satnick, D.M.D. & Staff